

# **DRIVEX STUDIOS SL – CONTENT DELIVERY & ACCESS POLICY**

Last updated: May 2026

## **1. Purpose of this Policy**

DriveX Studios SL (“DriveX Studios”, “DriveX”, “we”, “our” or “us”) operates a professional digital audiovisual platform providing access to adult-oriented digital content and related digital services intended exclusively for adults.

This Content Delivery & Access Policy establishes the terms, technical conditions, operational framework and compliance principles governing:

- access to the Platform;
- delivery of digital content and digital services;
- subscriptions and one-time purchases;
- content availability;
- access restrictions;
- service continuity;
- user obligations;
- technical limitations;
- anti-fraud and anti-sharing protections.

This policy is intended to support compliance with:

- applicable Spanish and European consumer laws;
- digital-services regulations;
- e-commerce obligations;
- payment processor requirements;
- acquiring bank requirements;
- Visa and Mastercard operational standards;
- fraud-prevention obligations;
- platform safety and compliance requirements.

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## **2. Nature of the Services**

DriveX Studios provides digital services and digital audiovisual content delivered electronically through online systems.

Services may include:

- subscription-based access to premium audiovisual content;
- streaming services;
- pay-per-view access;
- one-time digital purchases (“One Shot” offers);
- promotional experiences;

- contests or promotional participation mechanisms where legally permitted;
- restricted-access digital environments.

All services are provided digitally and remotely.

No physical media or physical delivery is provided unless expressly stated otherwise.

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### **3. Adult-Only Access**

The Platform is strictly reserved for individuals who are at least eighteen (18) years old.

DriveX Studios may implement:

- age-verification measures;
- identity-verification systems;
- access-control systems;
- fraud-prevention systems;
- geolocation restrictions;
- account-authentication procedures.

Access may be denied, restricted or terminated where:

- age verification fails;
  - fraudulent activity is suspected;
  - false information is provided;
  - applicable laws prohibit access;
  - platform policies are violated.
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### **4. Account Access and Authentication**

Certain services require the creation of a registered user account.

Users are responsible for:

- maintaining accurate account information;
- protecting login credentials;
- preventing unauthorized account access;
- ensuring lawful use of the Platform.

Users may not:

- share accounts;
- share access credentials;
- resell access rights;
- circumvent technical restrictions;
- bypass geographic or age restrictions.

DriveX Studios reserves the right to:

- suspend accounts;
  - terminate accounts;
  - require re-authentication;
  - restrict concurrent sessions;
  - limit suspicious access.
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## 5. Digital Delivery of Content

Digital content is considered delivered when:

- access credentials are activated;
- streaming access is enabled;
- premium areas become accessible;
- content is unlocked;
- the digital service becomes available to the user.

The user acknowledges that:

- digital delivery may occur immediately after payment confirmation;
- access may begin automatically;
- content may be streamed rather than downloaded;
- certain services may require compatible devices or software.

Delivery times may vary depending on:

- technical infrastructure;
  - payment confirmation;
  - fraud screening;
  - maintenance operations;
  - third-party provider availability.
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## 6. Streaming Services and Technical Availability

DriveX Studios uses commercially reasonable efforts to maintain platform accessibility and service continuity.

However, DriveX Studios does not guarantee:

- uninterrupted availability;
- error-free operation;
- permanent accessibility;
- compatibility with all devices or browsers;
- uninterrupted streaming quality.

Temporary interruptions may occur due to:

- maintenance;
- technical incidents;
- cybersecurity measures;

- moderation reviews;
  - legal restrictions;
  - force majeure;
  - payment or fraud investigations.
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## 7. Geographic and Jurisdictional Restrictions

Access to certain services or content may be restricted based on:

- geographic location;
- local laws;
- regulatory obligations;
- payment-compliance requirements;
- sanctions restrictions;
- licensing limitations.

DriveX Studios reserves the right to:

- block access from specific jurisdictions;
- restrict payment methods;
- deny service availability;
- apply geofencing measures.

Users are responsible for ensuring that access to the Platform is lawful in their jurisdiction.

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## 8. Subscription Services

Certain services may operate on a recurring subscription basis.

Subscription services may include:

- recurring billing;
- automatic renewals;
- premium-access rights;
- recurring access periods.

Applicable pricing, renewal terms, billing cycles and cancellation procedures will be communicated through:

- the Platform interface;
- applicable terms and conditions;
- purchase flows;
- subscription pages.

Users are responsible for managing their subscriptions and payment methods.

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## 9. One-Time Purchases and Promotional Access

DriveX Studios may offer:

- one-time digital purchases;
- special-access events;
- promotional access mechanisms;
- limited-duration experiences;
- contest-related participation rights where legally permitted.

Such purchases may:

- be independent from subscriptions;
- be time-limited;
- be subject to specific conditions;
- be subject to territorial restrictions.

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## 10. Anti-Fraud and Payment Security Measures

DriveX Studios may implement:

- transaction monitoring;
- fraud screening;
- payment verification;
- account risk analysis;
- suspicious activity detection;
- anti-chargeback systems.

DriveX Studios reserves the right to:

- delay activation;
- suspend access;
- reverse transactions where legally permitted;
- block suspicious accounts;
- request additional verification.

Fraud-prevention measures may be implemented in cooperation with:

- payment processors;
- acquiring banks;
- card networks;
- anti-fraud providers.

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## 11. Content Protection and Anti-Piracy Measures

All content made available through the Platform is protected by:

- copyright laws;

- image-rights laws;
- neighboring rights;
- contractual restrictions;
- technological protection measures.

Users may not:

- reproduce content without authorization;
- redistribute content;
- record streams;
- bypass DRM or technical protections;
- scrape protected content;
- unlawfully share access.

DriveX Studios may implement:

- watermarking;
  - monitoring systems;
  - anti-piracy tools;
  - access restrictions;
  - forensic tracking systems.
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## 12. User Device and Connectivity Requirements

Users are responsible for ensuring that they possess:

- compatible devices;
- stable internet access;
- compatible browsers or applications;
- updated operating systems.

DriveX Studios is not responsible for:

- third-party network failures;
  - user device incompatibilities;
  - ISP restrictions;
  - local technical limitations.
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## 13. Service Suspension and Restriction Rights

DriveX Studios reserves the right to suspend, restrict or terminate access where reasonably necessary to:

- protect minors;
- prevent fraud;
- enforce platform policies;
- investigate abuse;
- comply with legal obligations;
- comply with payment processor requirements;
- preserve platform integrity;

- mitigate cybersecurity risks.

Access restrictions may occur without prior notice in high-risk situations.

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## 14. Consumer Rights and Refund Limitations

The Platform provides digital content and digital services supplied electronically.

Where legally applicable, users may possess statutory consumer rights.

However, users acknowledge that:

- digital content may begin immediately after payment confirmation;
- access may be deemed fully or partially consumed once activated;
- refund rights may be limited once delivery begins.

Additional conditions are described in the applicable Refunds Policy.

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## 15. Compliance with Payment Processor Requirements

DriveX Studios maintains operational and technical measures intended to support compliance with:

- payment processor rules;
- acquiring bank standards;
- Visa operational standards;
- Mastercard operational standards;
- anti-fraud obligations;
- high-risk merchant requirements.

DriveX Studios reserves the right to modify access mechanisms or operational processes where reasonably necessary for compliance purposes.

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## 16. Limitation of Liability

To the maximum extent permitted by applicable law, DriveX Studios does not guarantee:

- uninterrupted service availability;
- permanent content accessibility;
- compatibility with all environments;
- immunity from technical incidents;
- uninterrupted payment processing.

DriveX Studios shall not be liable for interruptions caused by:

- force majeure;
  - third-party provider failures;
  - cybersecurity incidents;
  - payment-provider restrictions;
  - legal or regulatory requirements.
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## **17. Modifications to this Policy**

DriveX Studios reserves the right to update or modify this policy at any time.

Updated versions will be published on the Platform.

Continued use of the Platform following publication of updates constitutes acceptance of the revised version.

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## **18. Contact Information**

Support: [support@drivexstudios.com](mailto:support@drivexstudios.com)

Compliance: [compliance@drivexstudios.com](mailto:compliance@drivexstudios.com)

Legal: [legal@drivexstudios.com](mailto:legal@drivexstudios.com)